

**FACILITATORS are not required to be EXPERTS !!!**

- a) Facilitator: the root word is “facil” or “easy” so.... “**make things flow easy**” for the group you are leading
- b) Facilitators are **neutral**. They **bring out** and **focus on** the collective **wisdom that is within the group**
- c) Facilitators are like baseball **umpires**. They are there **not** to be the focus of attention. The **players** (PEs) play the game.  
Remember, when the umpires have the focus, usually something bad has happened.

**Experts:**

- 1. Present information
- 2. Provide the “right answers”
- 3. Focus on content
- 4. Practice one way communication (lecture)

**While**  
**Facilitators:**

- 1. Guide the process
- 2. Provide the “right questions”
- 3. Focus on outcomes
- 4. Use multi-dimensional communications skills

*(Most of this information was originally provided for use during MAPETS by DGE Ray Keller...)*